



Dialogs Unlimited

The **ImmediateVoice™** 2.0 platform, corner stone of the **ImmediateDialogs™** 2.0 product family and **ivSurvey™**, an off-the-shelf ImmediateDialogs™ solution, have been certified as part of Avaya's Developer Connect program to be compliant with Avaya's Self Service Products. The certification test line up contained:

- ImmediateVoice™ 2.0
- ivSurvey™ (ImmediateDialogs™ 2.0)
- Avaya Voice Portal 4.1/5.0
- SIP Enablement Server 5.2
- Communication Manager 5.2

Below the following certification documents have been included :

- Compliance Notification Letter 2009 Dialogs Unlimited Immediate Voice™ using SIP AVP 5.0
- Compliance Notification Letter 2009 Dialogs ivSurvey using SIP AVP5.0
- Compliance Notification Letter 2009 Dialogs ivSurvey™ using SIP
- Compliance Notification Letter 2009 Dialogs Unlimited ImmediateVoice™



July 2, 2009

Dialogs Unlimited
Takkebijsters 17 sub 11
Breda, Noord-Brabant
Netherlands 4817BL

Dear Vladimir:

Congratulations! It is with great pleasure we present your company with this Avaya DevConnect Compliant Award for successful compliance testing with Avaya Inc.'s Self Service 5.0 using VXML/CCXML Avaya Voice Portal 5.0 using SIP integration.

Your company's Immediate Voice 2.0 has been compliance tested by Avaya's DevConnect Technical Team and has been officially accepted as compliant on July 2, 2009. The Avaya DevConnect Compliant Award is now valid, based on the stated version of each party's solution.

Avaya is committed to providing its customers with solutions that are fully compatible with the Immediate Voice 2.0. With this successful Compliance testing, Avaya provides customers the assurance of successful product interoperability. By continuing to pursue improvements in product integration, we offer a more cost effective, integrated solution to our customers.

Please look to the Avaya DevConnect Program for continued marketing and development support of your product in conjunction with Avaya Inc.'s Self Service 5.0 using VXML/CCXML Avaya Voice Portal 5.0 using SIP integration

We look forward to continuing our joint success in the future. Again, Congratulations!

Sincerely

Dan Fusca

DevConnect Program
Avaya Inc.



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